Review of The Comptroller's Division of Property Assessments Sketching Determinations

Tennessee Tax Assessment Exposed

How the Tennessee Comptroller relies on third-party platforms to levy taxes on citizens

These are only a few examples of numerous suspect observations noted by the auditors from the Comptroller's Division of Property Assessments. While our standard practice is:

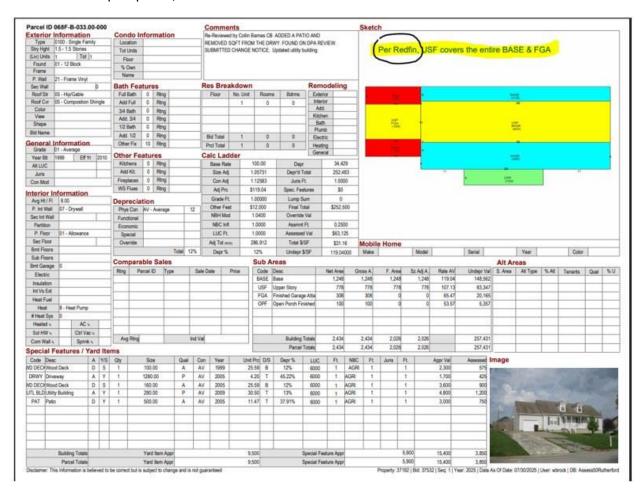
- in person examination
- understanding of aerial imagery limitations
- and knowledge of construction practices

The state appears to be over relying on a commercial 3rd party tools (Zillow and Redfin). There are no state statutes, manuals, DPA memos or directives which recognize 3rd party public sources as authoritative for assessment purposes, nor should they. We rely on an understanding of construction types and physically observable characteristics. The DPA appears to rely on Redfin and Zillow.

Term Abbreviations used:

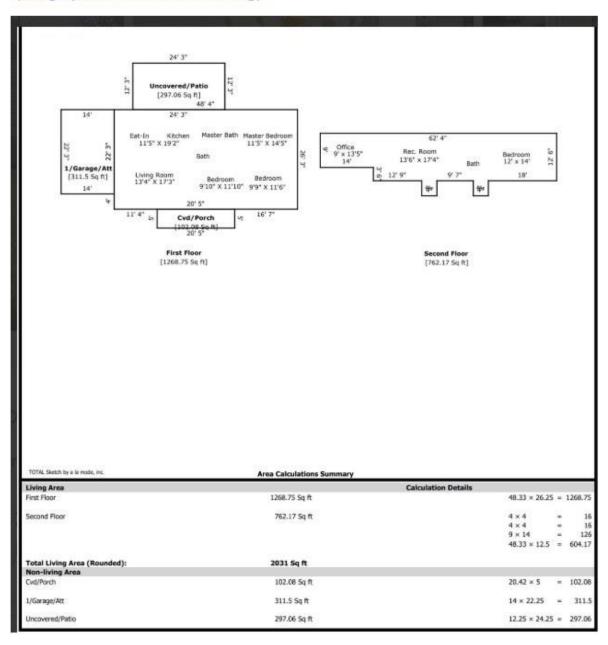
- Base= base /primary level, main floor of a building
- FGA= finished garage (dry walled)
- USF= upper story, finished (heated and cooled usable living space)
- OPF= open porch, finished

• OPU= open porch, unfinished



Redfin's description does not have the entire 2nd floor covered. (Even though the DPA auditor incorrectly claims that it does). This is one example of many the state determined to be in need correction which they got wrong. Our measurements indicate 2,026 square feet while Redfin indicates 2,031 square feet. The state is directing us to improperly inflate the square footage to 2794 square feet. That is an increase of 768 square feet on a basic Cape Cod styled home. An increase of \$386/year in inflated property taxes.

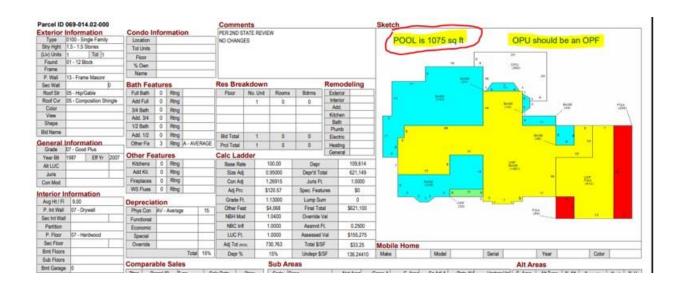
(image pulled from Redfin listing)



There are many more like this. We submitted over 300 such examples back to the state for review. They reversed almost all of their initial determinations. Having had more time to review what the state believes is incorrect, *it appears that there is a valid reason to question their report on non-compliance's accuracy.*

Another frequent observation is the Comptroller's Division of Property Assessments over estimation of inground pool dimensions. It appears they *measured the pool cover and not the pool itself*.

They appear to have overestimated the size of the inground pool on the next home. Their measurements take the pool from 968 square feet to 1075 square feet.



On this same property they want us to change an "OPU" (open porch, unfinished) to an "OPF" (opened porch, finished). An OPU indicates a porch which lacks finished ceilings. By calling the unfinished open porch a finished porch **the value inflates by \$12,655.**





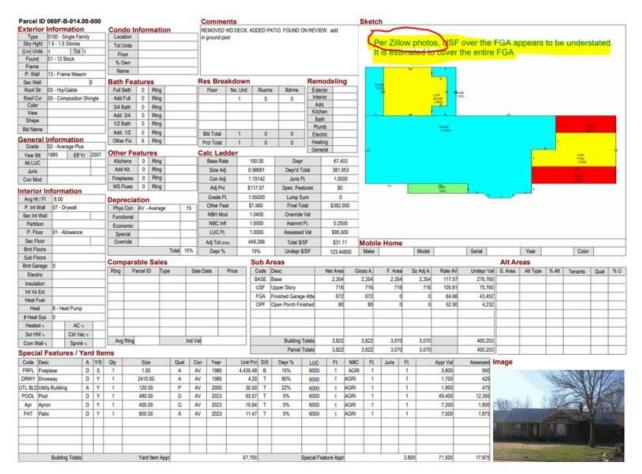


This is not a finished porch.

If we key this property exactly as directed by the state for the pool and the porch, the property owner will pay \$60.38 more in county property taxes. This is an amount which is dwarfed by the time, expense and effort required to come up with this erroneous determination.

A more troubling finding is their inflation of the upper story finished living areas which could adversely impact tens of thousands of Rutherford County families.

The state is directing us to count the "entire space above the garage as livable space".



Field Checked by our staff 10/3/2025



Keying at the state's direction would inflate the square footage by 336 square feet resulting in an inflated market value of \$35,552 and county property tax increases of \$169/year.

Comptroller admits what they did in Rutherford County is a "Statewide Standard"

There is substantial indication that many of the determinations, by the state, that we are non-compliant with correcting errors *are because* there may have been no material errors present to correct.

On May 16th, 2022 we actively sought guidance on proper measuring standards and were informed the "state has no standards".

From:

Ryan Duggin < Ryan. Duggin@cot.tn.gov>

Sent:

Monday, May 16, 2022 1:48 PM

To:

Rob Mitchell; Bryan Kinsey

Cc:

Russell Key

Subject:

Re: Measurement Standards for Assessor's

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Rob,

I assume you are referring to topics like rounding to the nearest foot versus inches when measuring. To my knowledge, we do not have a standard on measurement of buildings. From what I've heard, rounding to the nearest foot was the result of a CAMA field limitation from years ago. I believe most assessors have continued to round to the nearest foot even if their CAMA will now allow decimals. It would be an internal policy you would set for your office.

Ryan Duggin, AAS, TMA
Assistant Director
Comptroller of the Treasury
Division of Property Assessments
425 Rep. John Lewis Way N. | Nashville, TN 37243
ryan.duggin@cot.tn.gov | Direct Line 615,736.6060

What should concern citizens the most is this: "the agency charged with oversight and uniform application of best practices admits they have no adopted standards for accurately measuring property for tax purposes."

This oversight agency, which maintains and monitors the sketches and valuations in all but 9 counties in Tennessee, "may be improperly inflating square footages, potentially overtaxing and harming millions of hard working Tennesseans."